



# RETURNING YOUR VEHICLE AT LEASE END

## BEFORE YOUR RETURN

- Examine possible excessive wear and use on your vehicle and make any necessary repairs.
- Your originating Dealer is required to accept your return vehicle. If you are unable to return to your original dealer, contact your local Toyota dealer to schedule a turn-in appointment.
- Ensure all contracted payments and miscellaneous fees are paid to TFS.
- Schedule your complimentary inspection appointment 15 to 60 days before your maturity date. To schedule an inspection call AutoVIN at (855) 40-MY-TFS.<sup>1</sup>

*Let TFS know if you completed repairs after your inspection, we'll order another once you return*

- Call your local DMV to find out if your state requires license plates to be returned at lease end.

## DURING YOUR INSPECTION AND RETURN

Bring the following to your inspection and lease-return appointments:

- Toolkit and spare tire, if applicable
- All sets of keys (masters/remotes/valet), if applicable
- Owner's Manuals
- Any original equipment on your vehicle at lease inception (radio, headrests, 3rd row seat, tonneau/cargo cover, etc.)
- Ask the dealer to record the mileage, and don't forget to sign the Odometer Disclosure Statement and ask for a copy.

## AT THE DEALERSHIP

- Confirm the Dealership will accept the return.
- Sign an odometer statement and ask for a copy for your records. Capture the name of Dealer associate that helped with the return.
- If you did not complete an inspection prior to returning, one will be completed within a few days of your return.

*Feel free to take pictures of the condition of your vehicle.*

## AFTER RETURN

- TFS will send you a Lease End Invoice if you have any unpaid payments, late fees and miscellaneous charges.<sup>2</sup>
- If you had a Security deposit, it will be returned to your home address via check. It will be used to first pay any Lease End Invoice charges, if applicable.

*The Invoice will also include Excessive Wear and Use charges, Excessive Mileage charges, and Disposition Fee if applicable. These items may be taxable.*

- Immediately cancel any electronic payments that you may have set-up.**

If you have any questions, contact TFS at **(800) 286-0652**.

1. Available to Toyota Financial Services lease customers that do not reside in Alaska or Hawaii and whose leases did not originate in New Hampshire or Wisconsin.  
2. Under certain circumstances, Toyota Financial Services does not charge its lease customers for excess wear and use damage.